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12 JUNE 2019



HMRC Scams

We are continuing to see an increase in reports on HM Revenue and Customs (HMRC) scams as well as changes to how they can trick you.

To help you identify scams this is an example:

HM Revenue & Customs (@HMRCgovuk)

Pending Tax Refund

Get Tax - GOV.UK - Service Refund -

We would like to notify you that you still have an outstanding tax refund of 465.84 GBP from overpaid tax from year ending 2018, despite our previous letters regarding your refund we are yet to receive your claim. Requests for refunds are time limited please use the link below to complete your claim online also note the following:

- Reference No: 4767010/TAX61503-UKhqm
- We can only process a refund for the tax year we have detailed above
- You have until the 6/11/2019 to make your claim

[Start Claim ->](#)

Personal tax: Self Assessment - GOV.UK.

How the scam works:

- You receive an email that looks as if it is from HMRC
- Fraudsters may "spoof" a genuine email address or change the 'display name' to make it appear genuine
- You are told you are due a refund
- You are given a deadline to apply
- You are directed to click on a link in the email

What to do

- Do not open attachments
- Do not click any links in an email or text message, they may contain malicious software or direct you to a bogus website
- To help the HMRC investigations, report all HMRC related phishing emails and bogus text messages to phishing@hmrc.gsi.gov.uk and then delete it.

HMRC will never send notifications by email about tax rebates or refunds.

Find out more about [HMRC scams](#)

Report it



You can view our [Privacy Notice](#) at any time. It explains what personal data we hold about you, how we collect the data and how we may use and share information about you. We are required to give this information under the data protection law.



For advice and to report issues to KCC Trading Standards contact [Citizens Advice consumer helpline](#) on 03454 04 05 06 Monday to Friday from 9am to 5pm.

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